

Government Solutions

WorldCell currently provides wireless and wireless management service to government and military agencies all over the world, provisioning lines with international carriers such as

- Zain- Middle East
- O2- Europe
- TIM-Italy
- Docomo- Japan
- Roshan-Middle East
- Avea- Turkey
- Base- Netherlands
- Askari- Spain
- Vodafone- Romania
- Vodafone- UK
- TelCel- Mexico

We also provision lines with domestic carriers including AT&T, T-Mobile, and Verizon. WorldCell remains the customer of record with the carrier to guarantee your agency and users security and anonymity.



WorldCell

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Services

In addition to our standard wireless service, which includes voice, text, and data, our current government customers take advantage of many of our other services, including

Satellite Service: Satellite phones keep users connected in remote locations and emergency situations

Wireless Priority Service: In the event of an emergency, wireless networks can be clogged with usage. Wireless Priority Service flags your number and gives your number priority in securing service during high-usage scenarios.

VOTA (Virtual Over the Air) Communication: VOTA allows central headquarters to keep in touch with many users simultaneously. VOTA sends an SMS to all users in the field instantaneously to communicate urgent messages or to request the status of users in the field.

Simplified, Customized Billing

WorldCell provides a consolidated, multi-carrier that invoice that can be customized to your agency's database and auditing requirements. No matter how many lines or devices (Satellite phones, smartphones, Blackberries, or aircards) your organization requires, and regardless of how many international destinations your employees visit, WorldCell sends you a single monthly invoice in US dollars, detailing the usage and total billed amount per user. In addition to traditional delivery options such as USPS or email, we can also hand-deliver your invoice or send it via secure fax.



Customer Care and Tech Support

WorldCell's customer care includes staff members with Top Secret and Secret security clearances. Our team can assist you with

- Tech Support and Trouble Shooting
- Moves, adds, and deletes
- Device and Plan selection
- Fraud/High usage monitoring